

Unearthing Business Requirements Elicitation Tools And Techniques Author Rosemary Hossenlopp Jun 2008

Best Practices for Success
 Getting Requirements Right
 Translating Business Strategies into Valuable Solutions
 The Mom Test
 Project Management ToolBox
 Elevating the Role of the Business Analyst
 From Analyst to Leader
 Knowledge Management Tools and Techniques
 How to talk to customers & learn if your business is a good idea when everyone is lying to you
 Unearthing Business Requirements
 Using Trends and Scenarios as Tools for Strategy Development
 A Practical Guide to Requirements for Engineering, Product, Construction, IT and Enterprise Projects
 Information Systems Development
 Organizational Processes and Practices for Supporting Complex Projects
 Executive's Guide to Project Management
 Tools and Techniques for the Practicing Project Manager
 Project Scope Management
 Elicitation Tools and Techniques
 Scenario-Focused Engineering
 Organizational Project Management
 Chaos to Control
 Communications Skills for Project Managers
 Business Analysis
 Elicitation Tools and Techniques
 PMI-PBA® Exam Practice Test and Study Guide
 Linking Strategy and Projects
 Managing Projects in a World of People, Strategy and Change
 Refactoring at Scale
 Using Project Followership to Improve Performance
 Empowering Project Teams
 Elevating the Role of the Business Analyst
 The Business Analyst / Project Manager
 Shaping the Future of Your Enterprise
 Developing Creative Solutions to Complex Business Problems
 Unearthing Business Requirements
 The 77 Deadly Sins of Project Management
 Creating Successful Products Through Smart Requirements Management
 Elicitation Tools and Techniques
 Lean Six Sigma For Dummies

*Unearthing Business Requirements
 Elicitation Tools And Techniques
 Author Rosemary Hossenlopp Jun 2008*

Downloaded from nsl.galaxy.mu by
 guest

JONATHAN SWANSON

Best Practices for Success John Wiley & Sons
 Unearthing Business Requirements Elicitation Tools and
 Techniques Berrett-Koehler Publishers

Getting Requirements Right Berrett-Koehler Publishers
 Making significant changes to large, complex codebases is a daunting task—one that's nearly impossible to do successfully unless you have the right team, tools, and mindset. If your application is in need of a substantial overhaul and you're unsure how to go about implementing those changes in a sustainable way, then this book is for you. Software engineer Maude Lemaire walks you through the entire refactoring process from start to finish. You'll learn from her experience driving performance and refactoring efforts at Slack during a period of critical growth, including two case studies illustrating the impact these techniques can have in the real world. This book will help you achieve a newfound ability to productively introduce important changes in your codebase. Understand how code degrades and why some degradation is inevitable Quantify and qualify the state of your codebase before refactoring Draft a well-scoped execution plan with strategic milestones Win support from engineering leadership Build and coordinate a team best suited for the project Communicate effectively inside and outside your team Adopt best practices for successfully executing the refactor

Translating Business Strategies into Valuable Solutions
 UCL Press

Become equipped with the principles, knowledge, practices, and tools need to assume a leadership role in an organization. *From Analyst to Leader: Elevating the Role of the Business Analyst* uncovers the unique challenges for the business analyst to transition from a support role to a central leader serving as change agent, visionary, and credible leader.

The Mom Test John Wiley & Sons
 Boost your performance with improved project management tactics *Project Management ToolBox: Tools and Techniques for the Practicing Project Manager, Second Edition* offers a succinct explanation of when, where, and how to use project management resources to enhance your work. With updated content that reflects key advances in the project management field, including planning, implementation, control, cost, and scheduling, this revised text offers added material that covers relevant topics, such as agility, change management, governance, reporting, and risk management. This comprehensive resource provides a

contemporary set of tools, explaining each tool's purpose and intention, development, customization and variations, and benefits and disadvantages. Additionally, examples, tips, and milestone checks guide you through the application of these tools, helping you practically apply the information you learn. Effective project management can support a company in increasing market share, improving the quality of products, and enhancing customer service. With so many aspects of project management changing as the business world continues to evolve, it is critical that you stay up to date on the latest topics in this field. Explore emerging topics within the world of project management, keeping up to date on the latest, most relevant subject areas Leverage templates, exercises, and PowerPoint presentations to enhance your project management skills Discuss tips, reporting, implementation, documentation, and other essentials of the project management field Consider how project management fits into various industries, including technology, construction, healthcare, and product development *Project Management ToolBox: Tools and Techniques for the Practicing Project Manager, Second Edition* is an essential resource for experienced project managers and project management students alike.

Project Management ToolBox Berrett-Koehler Publishers
 This lively, practical text presents a fresh and comprehensive approach to doing qualitative research. The book offers a unique balance of theory and clear-cut choices for customizing every phase of a qualitative study. A scholarly mix of classic and contemporary studies from multiple disciplines provides compelling, field-based examples of the full range of qualitative approaches. Readers learn about adaptive ways of designing studies, collecting data, analyzing data, and reporting findings. Key aspects of the researcher's craft are addressed, such as fieldwork options, the five phases of data analysis (with and without using computer-based software), and how to incorporate the researcher's "declarative" and "reflective" selves into a final report. Ideal for graduate-level courses, the text includes:* Discussions of ethnography, grounded theory, phenomenology, feminist research, and other approaches.* Instructions for creating a study bank to get a new study started.* End-of-chapter exercises and a semester-long, field-based project.* Quick study boxes, research vignettes, sample studies, and a glossary.* Previews for sections within chapters, and chapter recaps.* Discussion of the place of qualitative research among other social science methods, including mixed methods research.
Elevating the Role of the Business Analyst John Wiley & Sons
 Incomplete or missed requirements, omissions, ambiguous

product features, lack of user involvement, unrealistic customer expectations, and the proverbial scope creep can result in cost overruns, missed deadlines, poor product quality, and can very well ruin a project. *Project Scope Management: A Practical Guide to Requirements for Engineering, Product, Construction, IT and Enterprise Projects* describes how to elicit, document, and manage requirements to control project scope creep. It also explains how to manage project stakeholders to minimize the risk of an ever-growing list of user requirements. The book begins by discussing how to collect project requirements and define the project scope. Next, it considers the creation of work breakdown structures and examines the verification and control of the scope. Most of the book is dedicated to explaining how to collect requirements and how to define product and project scope inasmuch as they represent the bulk of the project scope management work undertaken on any project regardless of the industry or the nature of the work involved. The book maintains a focus on practical and sensible tools and techniques rather than academic theories. It examines five different projects and traces their development from a project scope management perspective—from project initiation to the end of the execution and control phases. The types of projects considered include CRM system implementation, mobile number portability, port upgrade, energy-efficient house design, and airport check-in kiosk software. After reading this book, you will learn how to create project charters, high-level scope, detailed requirements specifications, requirements management plans, traceability matrices, and a work breakdown structure for the projects covered.

From Analyst to Leader CRC Press
 Combat the Deadly Sins of Project Management! Project management is a tough business. Not only must project managers contend with schedules, budgets, and a host of stakeholder demands, but they must also deal with sometimes vexing human behaviors, such as whining, indecision, opposition, inflexibility, complacency, and tunnel vision, to name a few. Projects can be negatively impacted by common "sins" that hinder, stall, or throw the project off track. In *The 77 Deadly Sins of Project Management*, the contributors focus on each "deadly sin" and probe its manifestations and consequences for projects. By sharing their personal experiences, as well as some historical events, the contributors spotlight the effects and costs — both financial and human — of failing to get a handle on these sins and reign them in. Through anecdotes and case studies, *The 77 Deadly Sins of Project Management* will help you better understand how to execute the myriad aspects of today's

projects. • Identify danger signs and solutions for each "sin" • Learn proven methods for tackling project mishaps • Gain practical and hands-on information from seasoned professionals • Keep a variety of "sins" from derailing your project BONUS! Each book comes with a "77 Deadly Sins of Project Management" poster!

Routledge

Knowledge management (KM) - or the practice of using information and collaboration technologies and processes to capture organizational learning and thereby improve business performance - is becoming one of the key disciplines in management, especially in large companies. Many books, magazines, conferences, vendors, consultancies, Web sites, online communities and email lists have been formed around this concept. This practical book focuses on the vast offerings of KM solutions—technology, content, and services. The focus is not on technology details, but on how KM and IT practitioners actually use KM tools and techniques. Over twenty case studies describe the real story of choosing and implementing various KM tools and techniques, and experts analyse the trends in the evolution of these technologies and tools, along with opportunities and challenges facing companies harnessing them. Lessons from successes and failures are drawn, along with roadmaps for companies beginning or expanding their KM practice. The introductory chapter presents a taxonomy of KM tools, identifies IT implications of KM practices, highlights lessons learned, and provides tips and recommendations for companies using these tools. Relevant literature on KM practices and key findings of market research groups and industry consortia such as IDC, Gartner and APQC, are presented. The majority of the book is devoted to case studies, featuring clients and vendors along the entire spectrum of solutions: hardware (e.g. handheld/wearable devices), software (e.g. analytics, collaboration, document management) and content (e.g. newsfeeds, market research). Each chapter is structured along the "8Cs" framework developed by the author: connectivity, content, community, commerce, community, capacity, culture, cooperation and capital. In other words, each chapter addresses how appropriate KM tools and technologies help a company on specific fronts such as fostering adequate employee access to knowledge bodies, user-friendly work-oriented content, communities of practice, a culture of knowledge, learning capacity, a spirit of cooperation, commercial and other incentives, and carefully measured capital investments and returns. Vendor history, product/service offerings, implementation details, client testimonials, ROI reports, and future trends are highlighted. Experts in the field then provide third-party analysis on trends in KM tools and technique areas, and recommendations for KM practitioners.

Knowledge Management Tools and Techniques John Wiley & Sons
The PMI-PBA® Exam Practice Test and Study Guide attempts to address all your questions and concerns by providing two of the most sought-after study aids: memory maps and practice questions. The systematic use of memory maps helps aid in the efficient recall of information and can boost confidence during the exam. Well-crafted practice questions are fantastic study aids that can be used to track your progress as you learn new concepts, introduce you to the complex sentence structure that is likely to appear on the exam, and concentrate your studies by domain, essentially preparing you to pass the very challenging PMI-PBA® Exam in the allotted four hours. In addition to study hints and exam topics, this book provides references to tools and techniques that should be incorporated into your work immediately. For each of the five domains outlined in the PMI Professional in Business Analysis (PMI-PBA)® Examination Content Outline 2013 (the ECO), twenty practice questions test your knowledge. Also included is a challenging 200-question practice exam, which is representative of the actual exam. To enhance your studies, a timed, online simulated exam is also provided. At the end of the simulated exam, you can see your score per the number of questions you answered correctly. These exam questions are crafted to foster learning and reinforce content; they are not obscure or overly complicated, but rather are representative of the actual exam. Knowing what to do must be translated into doing what you know. This book helps you prepare for the PMI-PBA® exam by instilling knowledge and encouraging critical thinking. As a result, the skills attained can lead to improved project success and outcomes, and you'll have a much stronger understanding of the material, along with the tools and techniques of business analysis. PMI-PBA® is a registered trademark of the Project Management Institute.

How to talk to customers & learn if your business is a good idea when everyone is lying to you John Wiley & Sons

Is it possible to bring university research and student education into a more connected, more symbiotic relationship? If so, can we develop programmes of study that enable faculty, students and

'real world' communities to connect in new ways? In this accessible book, Dilly Fung argues that it is not only possible but also potentially transformational to develop new forms of research-based education. Presenting the Connected Curriculum framework already adopted by UCL, she opens windows onto new initiatives related to, for example, research-based education, internationalisation, the global classroom, interdisciplinarity and public engagement. A Connected Curriculum for Higher Education is, however, not just about developing engaging programmes of study. Drawing on the field of philosophical hermeneutics, Fung argues how the Connected Curriculum framework can help to create spaces for critical dialogue about educational values, both within and across existing research groups, teaching departments and learning communities. Drawing on vignettes of practice from around the world, she argues that developing the synergies between research and education can empower faculty members and students from all backgrounds to contribute to the global common good.

Unearthing Business Requirements Berrett-Koehler Publishers

Covers numerous topics in management theories and applications, such as aggregate planning, benchmarking, logistics, diversification strategy, non-traditional work arrangements, performance measurement, productivity measures, supply chain management, and much more.

Using Trends and Scenarios as Tools for Strategy Development Robfitz Ltd

A Volume of the Business Analysis Essential Library Series Learn how the business analyst works collaboratively with the project manager and other core team members to create plans that customize elicitation activities to the unique needs of the project. The author presents techniques used by successful business analysts and defines key business analysis terms. Examine the principles and practices for pragmatic, effective requirements elicitation and learn how to work collaboratively with project members and other core team members. Discover the steps necessary to create customized elicitation activities for the unique needs of each project.

A Practical Guide to Requirements for Engineering, Product, Construction, IT and Enterprise Projects Berrett-Koehler Publishers

"This book provides a "how to" approach to mastering business analysis work. It will help build the skill sets of new analysts and all those currently doing analysis work, from project managers to project team members such as systems analysts, product managers and business development professionals, to the experienced business analyst. It also covers the tasks and knowledge areas for the new 2008 v.2 of The Guide to the Business Analysis Body of Knowledge (BABOK) and will help prepare business analysts for the HBA CBAP certification exam."--BOOK JACKET.

Information Systems Development Berrett-Koehler Publishers
Information Systems Development: Reflections, Challenges and New Directions, is the collected proceedings of the 20th International Conference on Information Systems Development held in Edinburgh, Scotland, August 24 - 26, 2011. It follows in the tradition of previous conferences in the series in exploring the connections between industry, research and education. These proceedings represent ongoing reflections within the academic community on established information systems topics and emerging concepts, approaches and ideas. It is hoped that the papers herein contribute towards disseminating research and improving practice

Organizational Processes and Practices for Supporting Complex Projects J. Ross Publishing

Is my enterprise really prepared for future business? What can I do to become more competitive? Ulf Pillkahn's book is directed at all of those seeking answers to these questions: executives in strategic positions, business analysts, consultants, trend scouts, marketing and product managers and research engineers. The book presents the two most powerful tools for future planning: environmental analysis, based on the use of trends, as well as the development of visions of the future through the use of scenarios. While scenarios are generally regarded as a classical management tool, it is expected that the importance of trends will gain tremendously in the coming years. Pillkahn demonstrates how to build robust strategies by aligning the results of environmental and enterprise scenarios, thereby offering entirely new insights. "Using Trends and Scenarios as Tools for Strategy Development" convincingly illustrates why efficient observation of the environment of an enterprise is an absolutely essential factor for strategy development, and why strategy development only works if it is institutionalized as a permanent enterprise process. It also addresses the issue of what information is needed to keep both processes running. The book further describes how trends can be categorized, and offers advice on how to glean the

essential information from the vast variety of trends. Information is provided on how scenarios are used as a holistic instrument for creating visions and pictures of the future, and how the results of trend research and scenario techniques find their way into entrepreneurial strategy development. An optimized strategy development process is also outlined. Practical examples and real-life pictures of the future round off Pillkahn's insightful discussion of future business planning.

Executive's Guide to Project Management Berrett-Koehler Publishers

The Mom Test is a quick, practical guide that will save you time, money, and heartbreak. They say you shouldn't ask your mom whether your business is a good idea, because she loves you and will lie to you. This is technically true, but it misses the point. You shouldn't ask anyone if your business is a good idea. It's a bad question and everyone will lie to you at least a little. As a matter of fact, it's not their responsibility to tell you the truth. It's your responsibility to find it and it's worth doing right. Talking to customers is one of the foundational skills of both Customer Development and Lean Startup. We all know we're supposed to do it, but nobody seems willing to admit that it's easy to screw up and hard to do right. This book is going to show you how customer conversations go wrong and how you can do better.

Tools and Techniques for the Practicing Project Manager

Unearthing Business Requirements Elicitation Tools and Techniques

A Volume of the Business Analysis Essential Library Series Learn how the business analyst works collaboratively with the project manager and other core team members to create plans that customize elicitation activities to the unique needs of the project. The author presents techniques used by successful business analysts and defines key business analysis terms. Examine the principles and practices for pragmatic, effective requirements elicitation and learn how to work collaboratively with project members and other core team members. Discover the steps necessary to create customized elicitation activities for the unique needs of each project.

Project Scope Management Berrett-Koehler Publishers

You CAN Turn Around A Failing Project! Poor project results are all too common and result in dissatisfied customers, users, and project staff. With countless people, goals, objectives, expectations, budgets, schedules, deliverables, and deadlines to consider, it can be difficult to keep projects in focus and on track. How to Save a Failing Project: Chaos to Control arms project managers with the tools and techniques needed to address these project challenges. The authors provide guidance to develop a project plan, establish a schedule for execution, identify project tracking mechanisms, and implement turnaround methods to avoid failure and regain control. With this valuable resource you will be able to: • Identify key factors leading to failure • Learn how to recover a failing project and minimize future risk • Better analyze your project by defining proper business objectives and goals • Gain insight on industry best practices for planning
Elicitation Tools and Techniques Berrett-Koehler Publishers
Although project team members play crucial roles in projects, they often do not possess the required mastery of project management methodologies. As a result, dialog between project managers and team members is not as effective as it can be and can quickly become a source of stress and tension. Empowering Project Teams: Using Project Followership to

Scenario-Focused Engineering John Wiley & Sons

Business Analysts: Chart Your Path to Success with Creative Solutions to Complex Business Problems! Business in the 21st century is rife with complexity. To leverage that complexity and guide an organization through these turbulent times, today's business analyst must transition from a tactical, project-focused role to a creative, innovative role. The path to this transition—and the tools to accomplish it—are presented in this new book by acclaimed author Kathleen "Kitty" Hass. Winner of PMI's David I. Cleland Project Management Literature Award for her book *Managing Complex Projects: A New Model*, Hass has again written a book that will refocus a discipline. Hass believes that only by confronting and capitalizing on change and complexity—the new "constants" in today's world—can organizations forge ahead. The enterprise business analyst is perfectly positioned to understand the needs of an organization, help it remain competitive, identify creative solutions to complex business problems, bring about innovation, and constantly add value for the customer and revenue to the bottom line. The Enterprise Business Analyst: Developing Creative Solutions to Complex Business Problems offers: • An overview of the current and emerging role of the business analyst • New leadership models for the 21st century • Methods for fostering team creativity • Practices to spark innovation • Strategies for communicating in a complex environment